

The Platform is a Ticketing Company based in Japan called Zaiko.

It isn't difficult to purchase tickets however we want to make sure that you get past some confusing aspects of the purchase process. Below is a Step by Step Guide.

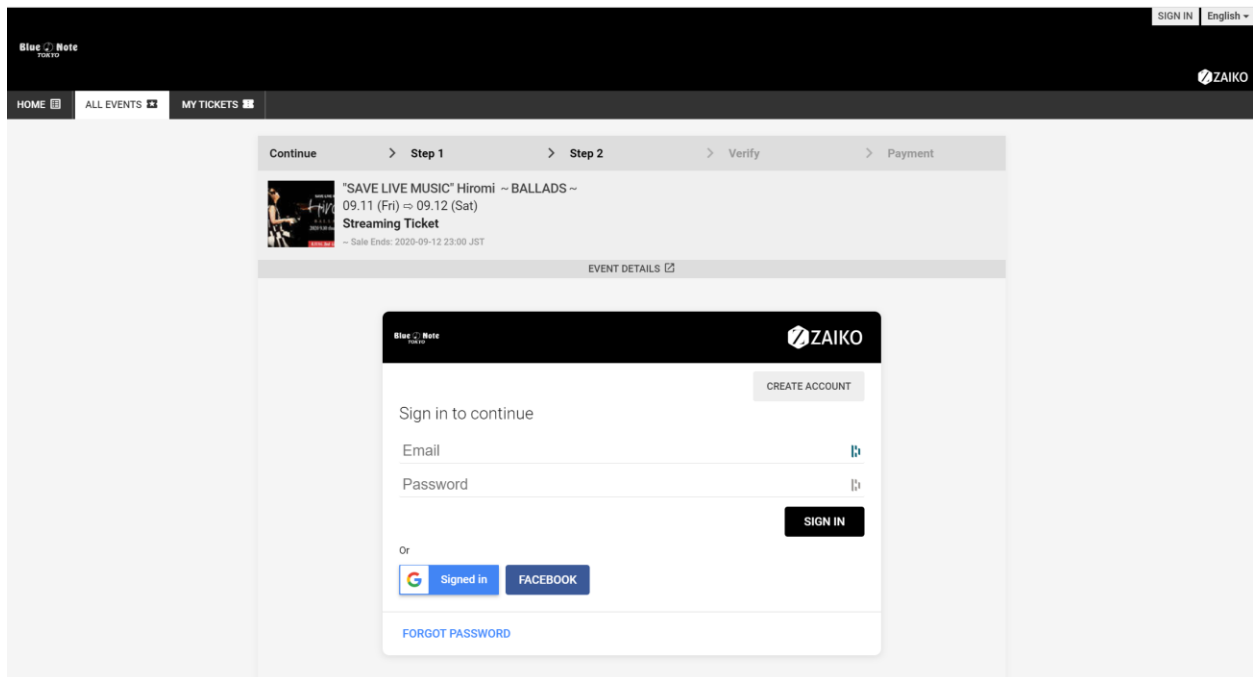
## Step 1

The first ticket page you will encounter will look like this. The Ticket Price for this show is JP¥3,300. Approximately \$31.50. Enter your first and last name and then click Continue

The screenshot shows the Zaiko website's ticket purchase process. At the top, there's a navigation bar with 'HOME', 'ALL EVENTS', and 'MY TICKETS'. The main content area is titled 'Continue' and 'Step 1'. It displays the event details for 'SAVE LIVE MUSIC' Hiromi - BALLADS - Streaming Ticket, scheduled for 09.11 (Fri) at 09.12 (Sat). The ticket price is highlighted as JP¥3,300. Below the price, there's a section for entering the purchaser's name: 'Last Name' (姓) and 'First Name' (名). The 'Last Name' field contains 'ZANE' and the 'First Name' field contains 'Smith'. A 'Continue' button is visible below the name fields. Below the 'Continue' button, there's a 'See All Tickets' button. The bottom section of the screenshot features a promotional banner for the event, showing a photo of Hiromi playing the piano. The banner text includes 'SAVE LIVE MUSIC', 'Hiromi', 'BALLADS', and '2020 9.10 thu., 9.11 fri.'. Below the banner, there's a 'BUY NOW' button. The bottom part of the screenshot shows the event details, including the date and time (09.11 (Fri) 20:45 ~ 09.12 (Sat) 24:00), the event type (Live), and the streaming link (LIVE STREAMING). There's also a note about the video being available for purchase until 11:00pm on 9.12 sat. (Japan Local Time). At the bottom, there's a 'BUY NOW' button.

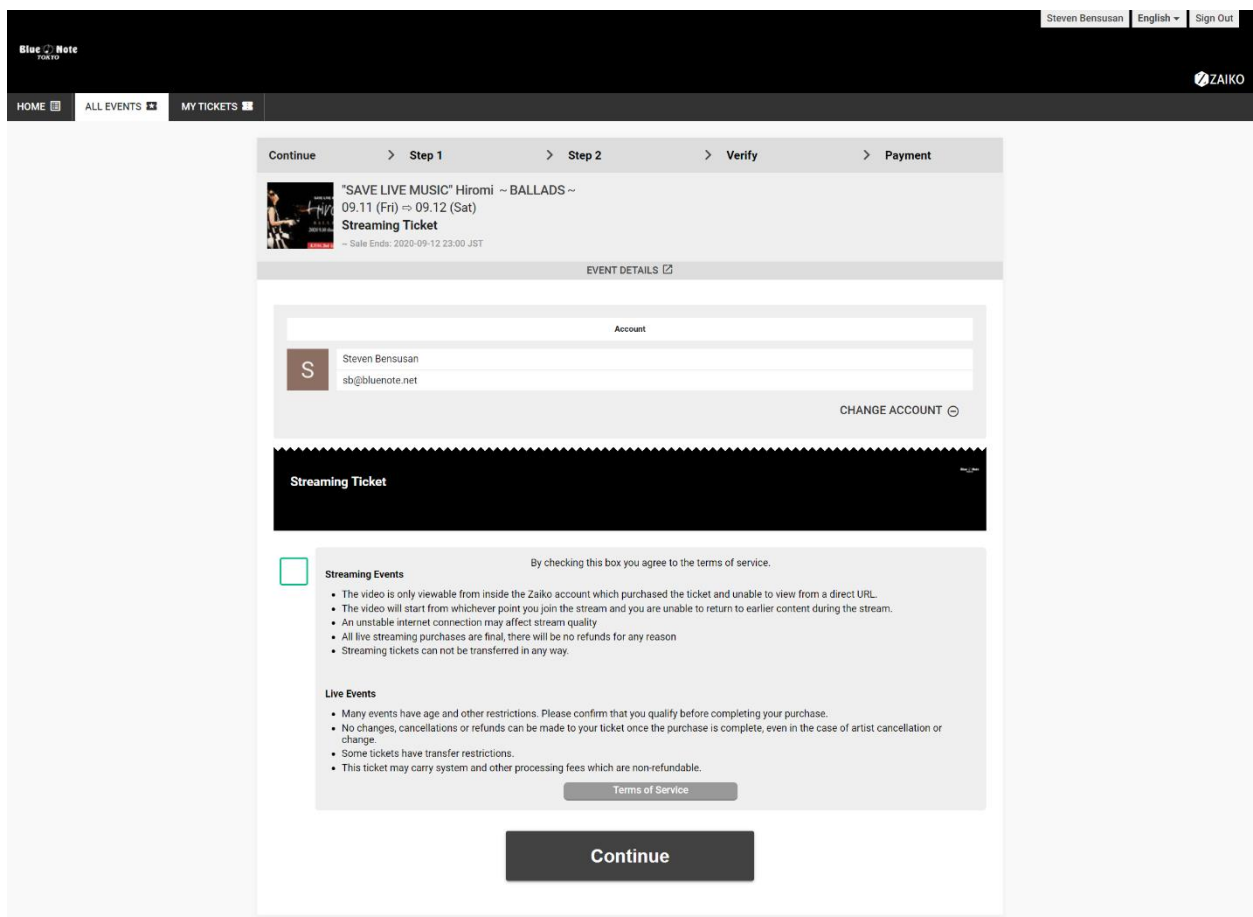
## STEP 2

You will then be prompted to create an account. you can do this with your email address or you can sign in with your google or Facebook logins.



## STEP 3

Once you are logged in, you need to agree to the terms of service by checking the green box and then hit continue.



## STEP 4

You will now be on the payment screen. Zaiko takes Visa, Mastercard, Amex, Paypal and other forms of payment. Choose your method of payment.

The screenshot displays the payment interface for a ticket purchase. At the top, the navigation bar includes 'Purchase', 'STEP 2', 'STEP 3', and 'Confirm'. A session timer indicates 'This session will time out in 4:50'. The ticket details are as follows:

<b>Ticket</b>	<b>JP¥3,300</b>
"SAVE LIVE MUSIC" Hiromi ~ BALLADS ~ @ Online Streaming 09.11 (Fri)	
Streaming Ticket	
Ticket for 1 person(s) to "SAVE LIVE MUSIC" Hiromi ~ BALLADS ~	
<b>Total:</b>	<b>JP¥3,300</b>

Below the ticket details, a yellow bar shows the **Cost with Tax** as **JP¥3,300**.

### Payment Method

The screen offers six payment options, each with a fee:

- Visa and MasterCard**: Includes logos for VISA and mastercard. Note: "Using a Visa or MasterCard requires no additional processing fees. There is an additional 2% charge added to non-Japan bank issued cards."
- JCB Amex and Diners**: Includes logos for JCB, American Express, and Diners Club International. Note: "+JP¥100 Fee. These credit cards incur an additional processing fee. There is an additional 2% charge added to non-Japan bank issued cards."
- Convenience Store**: Includes a store icon. Note: "+JP¥300 Fee. Each store has it's own individual procedure for payment. Please read the instructions for the store you choose carefully."
- PayPal**: Includes the PayPal logo. Note: "+JP¥300 Fee. Try PayPal if your credit card did not work with the normal options listed above. Incur an additional processing fee."
- WeChat**: Includes the WeChat logo. Note: "+JP¥100 Fee. Wechat payments incur an additional JP¥100 processing fee."
- Alipay**: Includes the Alipay logo (支付宝 ALIPAY). Note: "+JP¥100 Fee. Alipay payments incur an additional JP¥100 processing fee."

## STEP 5

Enter your Credit card information here and click on Complete purchase

**Blue Note TOKYO** ZAIKO

Purchase Step 2 Step 3 Confirm

This session will time out in **4:07**

**Ticket** JP¥3,300  
"SAVE LIVE MUSIC" Hiromi ~ BALLADS ~ @ Online Streaming 09.11 (Fri)  
Streaming Ticket  
Ticket for 1 person(s) to "SAVE LIVE MUSIC" Hiromi ~ BALLADS ~

**Total:** JP¥3,300

**Cost with Tax** JP¥3,300  
NOTE: If you use a [ JCB Amex Diners ] creditcard you will have to pay a processing fee of JP¥100, making the total cost JP¥3,400. There is an additional 2% charge added to non Japan bank issued cards.

**Credit Card**  
Select Credit Card

ADD A NEW CARD

NAME ON CARD  
ex. JOHN SMITH

CARD NUMBER

EXPIRY DATE SECURITY CODE

Other Payment Options

**Complete Purchase**

At this point you will be able to follow the prompts to view the stream which will have a countdown.

You will also get an email confirmation with a link to the Stream

This stream will begin broadcast  
**2020/09/11 20:15 JST**

**"SAVE LIVE MUSIC" Hiromi ~ BALLADS ~**  
Stream time  
2020-09-11 20:45 JST-2020-09-11 21:55 JST

If there is an archive, it will appear after the stream has finished. Please be patient, it could take more than a few hours to archive. [Click here for details](#)

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